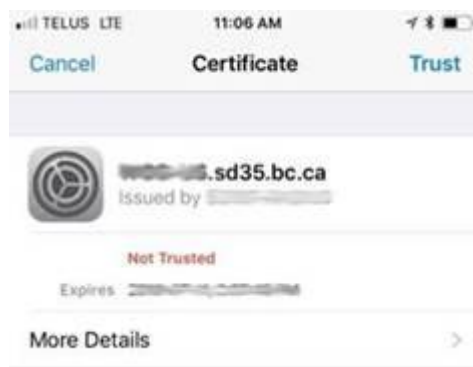


Instructions to Update Wi-Fi Security Certificate

For **Students** who connect to the **SD35-Secured-Students** Wi-Fi network on their own **personal devices** such as iPhones, iPads, and MacBooks, the security certificate to access this network has been renewed effective today.

They may experience a problem connecting to the **SD35-Secured-Students** network, we recommend several ways to fix the problem:

1. Turn off wireless, turn it back on and try to connect to SD35-Secured.
2. **On IOS devices** like iPhones and iPads, if you see a prompt indicating a Certificate is “Not Trusted” (Figure 1 below), please choose **Trust** to proceed with the connection.



3. On personal **Mac laptops**, you may see a prompt as shown on Figure 2 below. **Click Continue** to proceed with the wireless connection.



4. **In some cases**, you may have to “**forget**” SD35-Secured-Students and **reconnect** your devices again. If you need any additional info on connecting your personal devices to our network, please refer to our support documents at <https://its.sd35.bc.ca/internet-and-wifi/wifi-access/>

You can also reach out to our [IT Helpdesk](#) for help if needed.